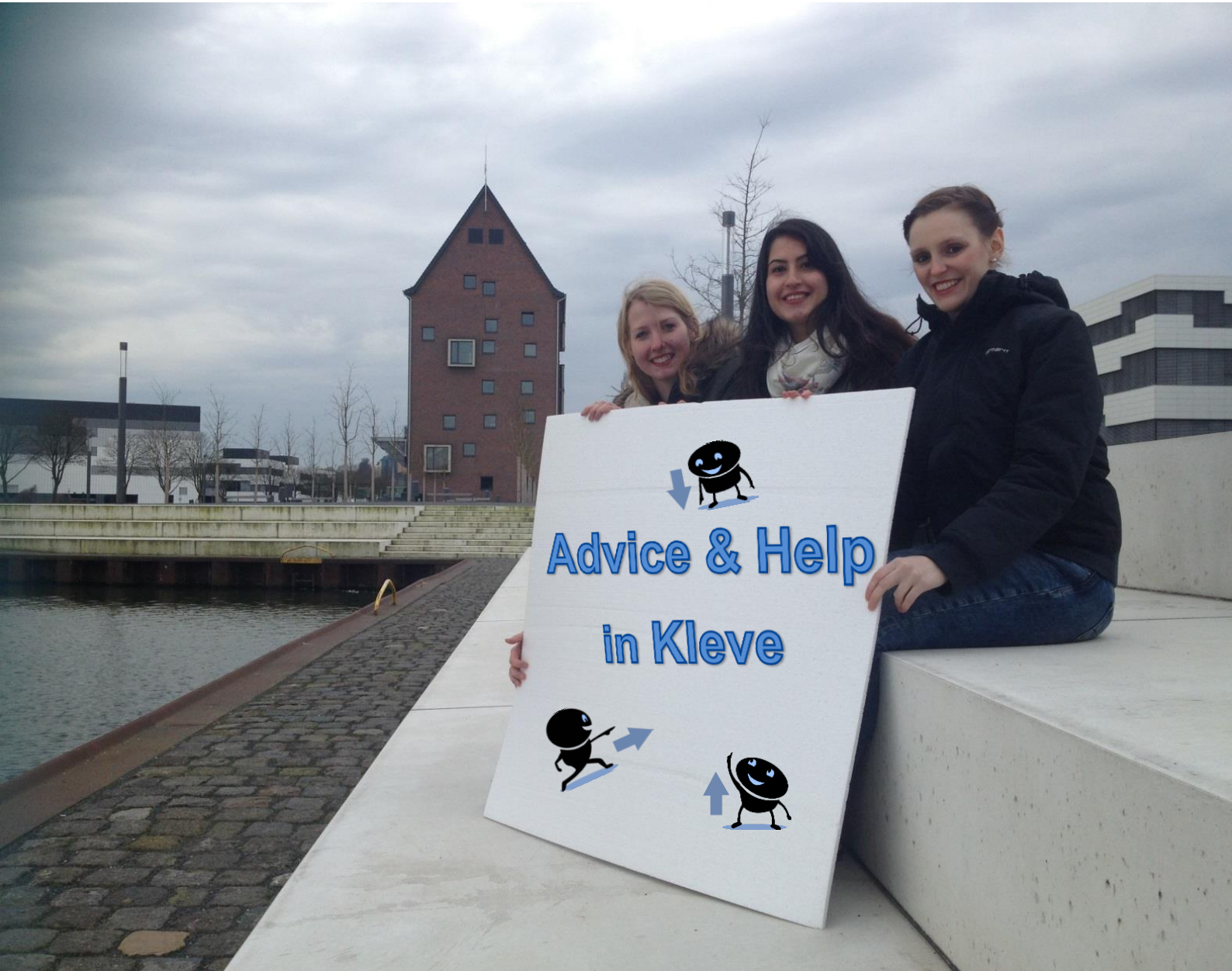


# Student Guide

## For Social Issues



**Offers for women, health, violence,  
debt advisement, counselling,  
applying for a visa and more**

## Preface

Dear Readers,

this information in this guide is from the 31.12.2010 and we cannot guarantee the correctness of all information.

We are aware of the fact that in today's fast moving world there have been some changes in the data which we could not take into account.

The guide should give you an idea of the wide scope of offers available.

We invite you to make the guide your personal advisor. You will find an overview of the offers and services available in the district of Kleve.

The Equal Opportunity Officer  
In the district of Kleve

Yvonne Tertilt-Rübo



Created in cooperation with Anica Waldendorf, Vania Faraj, Jana Hefner (Gender and Diversity Students, Hochschule Rhein-Waal) as the result of their work experience with the Equal Opportunity Office, City of Kleve.

### **First Numbers You Should Know:**

**Emergency Services Number: 112**

Use this number in all emergencies concerning health and fire.

**Police Emergency Services: 110**

If you need the police urgently.

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## 1. Offers for Women

### **NETZ-Gruppe Kleve e.V.**

Rütgerstraße 4  
47533 Kleve

Offer: To take in and supervise homeless young women (16-23 years old) with the aim of becoming independent; On-call telephone: 0152/09995587

Telephone: 02821/798292

Fax: 02821/798292

E-Mail: [netzgruppe-kleve@t-online.de](mailto:netzgruppe-kleve@t-online.de)

Internet: [www.netzgruppe-kleve.de](http://www.netzgruppe-kleve.de)

Also refer to the Equal Opportunities Officers.

### **Women's Counselling Centre IMPULS**

Frauen helfen Frauen e.V.

Voßstraße 28  
47574 Goch

Offer: Counselling and support in all situations of life, focus on: domestic and sexual violence, eating disorders, stalking, bullying, counselling for problems in the family or partnerships, separation and divorce, counselling also available in Geldern, Emmerich am Rhein und Kleve, please make an appointment.

Telephone: 02823/419171

Fax: 02823/419172

E-Mail: [info@FB-Impuls.de](mailto:info@FB-Impuls.de)

Internet: [www.fb-impuls.de](http://www.fb-impuls.de)

#### Counselling Focus

The staff at the women's counselling centre IMPULS offer women who have suffered domestic violence professional, short term and individual support. They inform victims about the different possibilities to be legally protected and support the the victim in their forthcoming decisions and in taking the necessary practical steps. The women's counselling centre offers a sheltered environment in which women can speak about their experiences and mentally process the violence that they have suffered. The counselling is orientated towards stabilising women in a critical living situation and to develop new perspectives on life.

#### Offers of aid:

- crisis intervention if the police has issued a restraining order
- counselling, support and help to become stable in the case of threatening, acute or relived acts of violence
- working closely with other institutions, especially the police in the district of Kleve
- preventative measures for women and girls
- multiplication training

### **Women's Shelter**

AWO Kreisverband Kleve e.V.  
Postfach 13 30

47513 Kleve

Offer: If you are threatened, physically or mentally abused and require protection for you and your children then the women's shelter is open to you.

Telephone: 02821/12201

Fax: 02821/70940

E-Mail: [awo.frauenhaus-kleve.de@t-online.de](mailto:awo.frauenhaus-kleve.de@t-online.de)

Internet: [www.awo-kreis-kleve.de](http://www.awo-kreis-kleve.de)

## Help for beaten women

Every woman who is affected by acute or threatening physical and/or psychological violence can seek information and advice at the women's shelter. The counselling is free and confidential.

Hotline 02821/12201

## Admittance

The admittance into the women's shelter is possible during the day and at night time, irrelevant of nationality, confession or income. Women without an income or money have a right to social benefits.

## Sheltered living environment

The women's shelter is burglar-proof. The address is anonymous and is not given to third parties. If necessary there is a fast connection to the police.

## Counselling, Support and Accompaniment for women and their children

Professionally trained staff individually counsel women and orient themselves along the life concept of each individual women. During counselling the suffered violence can be processed and further decisions can be considered. Where it is necessary it is possible to be accompanied to authorities, doctors appointments, appointments with lawyers and court dates etc. The women's shelter supports affected women in securing an income, sorting out accommodation and the living situation, educational issues, maintenance questions, custody issues, divorce issues, issues concerning right of residency and the search for other counselling institutions.

Children that come to the women's shelter with their mothers are either directly (through physical, psychological or sexual violence) or indirectly (through an atmosphere of aggression, fear and threat) confronted with domestic violence. The appropriate handling of the crisis, supporting the children and the cooperation with schools and other institutions is part of the work with children in the women's shelter. The protection of children includes the protection from violent assault by the mothers of the children.

## 2. Counselling for Pregnant Women and their Options

### **AWO Kreisverband Kleve e.V.**

Schwangerschaftsberatung

Thaerstraße 21

47533 Kleve

Offer: Counselling Centre about pregnancy options, partnership and sexuality.

Telephone: 02821/8993949

Fax: 02821/8993959

E-Mail: [beratung@awo-kreiskleve.de](mailto:beratung@awo-kreiskleve.de)

Internet: [www.awo-kreiskleve.de](http://www.awo-kreiskleve.de)

### **Diakonisches Werk im Kirchenkreis Wesel e.V.**

Pregnancy Options Counselling Centre

Königstraße 7

46446 Emmerich am Rhein

Offer: Counselling about pregnancy options and family planning

Telephone: 0281/156210

Fax: 02821/15650

E-Mail: [info@diakonie-wesel.de](mailto:info@diakonie-wesel.de)

Internet: [www.diakonie-wesel.de](http://www.diakonie-wesel.de)

### **Donum vitae e.V.**

Regional Association Unterer

Niederrhein

Albersallee 140

47533 Kleve

Offer: Counselling about pregnancy options, before, during and after prenatal diagnosis, after an abortion, after a miscarriage, premature birth or still birth and in case of infertility.

Telephone: 02821/979256

Fax: 02821/979257

E-Mail: [info@donumvitae-moers.de](mailto:info@donumvitae-moers.de)

Internet: [www.donumvitae-kleve.de](http://www.donumvitae-kleve.de)

### **Sozialdienst katholischer Frauen e.V. Kleve (Social Services Catholic Women)**

Turmstraße 36 a

47533 Kleve

Offer: Pregnancy counselling and accompaniment, sex education.

Telephone: 02821/7513-12, -17 oder -18

Fax: 02821/751313

E-Mail: [info@skf-skm-kleve.de](mailto:info@skf-skm-kleve.de)

Internet: [www.skf-skm-kleve.de](http://www.skf-skm-kleve.de)

### 3. Health

#### **AIDS Hilfe Kreis Kleve e.V. (AIDS Help)**

Regenbogen 14  
47533 Kleve

Offer: Information and help for the affected and family members.

Telephone: 02821/768131

Fax: 02821/4608931

E-Mail: [info@aidshilfe-kleve.info](mailto:info@aidshilfe-kleve.info)

Internet: [www.aidshilfe-kleve.info](http://www.aidshilfe-kleve.info)

#### **Brustzentrum linker Niederrhein (Breast Centre Left Niederrhein)**

Wilhelm-Anton-Hospital gGmbH  
Voßheider Str. 214-232

47574 Goch

Offer: In the certified Breast Centre Left Niederrhein all diseases of the breast are diagnosed and treated.

Telephone: 02823/8910

Fax: 02823/891425

E-Mail: [info@wilhelm-anton-hospital-goch.de](mailto:info@wilhelm-anton-hospital-goch.de)

Internet: [www.brustzentrum-linker-niederrhein.de](http://www.brustzentrum-linker-niederrhein.de)

#### **Diabetiker Selbsthilfegruppe (Self-help group for Diabetics)**

For type I and II diabetics  
Alte ´s Heerenberger Str. 4  
46446 Emmerich am Rhein  
Offer: Self-help group

Telephone: 02822/51429

E-Mail: [h.heesch@aol.com](mailto:h.heesch@aol.com)

Internet: [www.ddb-nrw.de](http://www.ddb-nrw.de)

#### **Frauenselbsthilfegruppe nach Krebs (Women's Self-help Group after Cancer)**

Kapellenberger Weg 139  
46446 Emmerich am Rhein

Offer: Catch – Inform – Accompany/The affected counsel the affected.

Telephone: 02822/53330

E-Mail: [sfh-nach-krebs-nrw@freenet.de](mailto:sfh-nach-krebs-nrw@freenet.de)

Internet: [www.frauenselbsthilfe.de](http://www.frauenselbsthilfe.de)

#### **Frauenselbsthilfegruppe nach Krebs (Women's Self-help Group after Cancer)**

Gruppe Geldern/Goch -  
Ansprechpartnerin Gudrun Gablik  
Klever Straße 181  
47608 Geldern

Offer: Catch – Inform – Accompany/The affected counsel the affected.

The counselling centre in Goch is on Voßheider Str. 214 in 47574 Goch

Telephone: 02831/9767995

Mobil: 0151/19416511

E-Mail: [gudruns-aloeteam@gmx.de](mailto:gudruns-aloeteam@gmx.de)

Internet: [www.frauenselbsthilfe.de](http://www.frauenselbsthilfe.de)

For information regarding the morning after pill and contraception please refer to chapter 12 "Medication and Emergency Services" or the pregnancy counselling centres.

#### 4. Psychosocial Institutions

##### **Diakonisches Werk im Kirchenkreis Kleve e.V. (Diaconal Work in the Church District)**

Outpatient addiction rehab

Telephone: 02823/930227

Fax: 02823/9302726

Brückenstr. 4

47574 Goch

Internet: [www.diakonie-kkkleve.de](http://www.diakonie-kkkleve.de)

Offer: Help and support

Internet: [www.gelderlandklinik.de](http://www.gelderlandklinik.de)

Offer: The inpatient psychosomatic rehabilitation is integrated into a healthcare network, which consists of outpatient and inpatient therapy and aftercare as well as prevention and care.

##### **Euregionales Selbsthilfe-Büro (Self-help Office)**

Telephone: 02821/78000

Cross-border coordination and counselling point for self-help

Fax: 02821/91366

Lohstätte 4

E-Mail: [selbsthilfe-kleve@paritaet-nrw.org](mailto:selbsthilfe-kleve@paritaet-nrw.org)

47533 Kleve

Internet: [www.kleve.selbsthilfenetz.de](http://www.kleve.selbsthilfenetz.de)

Offer: Counselling, information, and mediation regarding questions about self-help and cross-border health care. The counselling can take place in Dutch if required.

##### **Frauenberatungsstelle IMPULS (Women's Counselling Centre IMPULS)**

Telephone: 02823/419171

Frauen helfen Frauen e.V. (Women help women)

Fax: 02823/419172

Voßstraße 28

47574 Goch

E-Mail: [info@FB-Impuls.de](mailto:info@FB-Impuls.de)

Internet: [www.fb-impuls.de](http://www.fb-impuls.de)

Offer: Counselling and support in all situations of life, focus on: domestic and sexual violence, eating disorders, stalking, bullying, counselling for problems in the family or partnerships, separation and divorce, counselling available in Geldern, Emmerich am Rhein and Kleve – please make an appointment.

##### **Counselling Focus**

The staff at the women's counselling centre IMPULS offer women who have suffered domestic violence professional, short term and individual support. They inform victims about the different possibilities to be legally protected and support the the victim in their forthcoming decisions and in taking the necessary practical steps. The women's counselling centre offers a sheltered environment in which women can speak about their experiences and mentally process the violence that they have suffered. The counselling is orientated towards stabilising women in a critical living situation and to develop new perspectives on life.

##### **Offers of aid:**

- crisis intervention if the police has issued a restraining order
- counselling, support and help to become stable in the case of threatening, acute or relived acts of violence
- working closely with other institutions, especially the police in the district of



- Kleve
- preventative measures for women and girls
- multiplication training

**IJL Initiative Jugendhilfe und Lebensberatung e.V. (Initiative Youth Help and Life Counselling)**

"Cafe Hope"

Regenbogen 14  
47533 Kleve

Offer: Contact and counselling centre for children and youths aged 14 – 27; lunch on Tuesday, Thursday and Sunday.

Telephone: 02821/4608931

E-Mail: [ijl@gmx.de](mailto:ijl@gmx.de)

Internet: [www.cafehope.de](http://www.cafehope.de)

**Interessengemeinschaft Krebs e.V. (Syndicate Cancer)**

Contact Persons: K. Steiner und Dr. H. Schmidt

Blumenstraße 9  
47533 Kleve

Offer: Complementary-oncological counselling, meditation and discussions in small groups, information evenings with varying topics.

Telephone: 02821/976256

Fax: 02821/976256

E-Mail: [ig.krebs.kleve-k.steiner@web.de](mailto:ig.krebs.kleve-k.steiner@web.de)

**Kreisgesundheitsamt Kleve - Sozialpsychiatrischer Dienst (Local health department – socialpsychiatric service)**

Nassauer Allee 15 - 23  
47533 Kleve

**LVR-Klinik Bedburg-Hau (LVR-Clinic Bedburg-Hau)**

Clinic "Haus Fahnenkamp"  
Fahnenkamp 1  
47551 Bedburg-Hau

Offer: Psychotherapy for addiction, comorbidity, hippo, sport, relaxation, swimming, shaping, drama and music therapy.

Telephone: 02821/85326

Fax: 02821/85250

E-Mail: [info@kreis-kleve.de](mailto:info@kreis-kleve.de)

Internet: [www.kreis-kleve.de](http://www.kreis-kleve.de)

Telephone: 02821/813722

Fax: 02821/813794

E-Mail: [chistiane.thomas@lvr.de](mailto:chistiane.thomas@lvr.de)

Internet: [www.lvr.de](http://www.lvr.de)

**LVR-Klinik Bedburg-Hau(LVR-Clinic Bedburg-Hau)**

Addiction and trauma ambulance  
Bahnstraße 6  
47551 Bedburg-Hau

Offer: Treatment, assistance and care of psychologically and neurologically ill

Telephone: 02821/81-3790 oder -3792

Fax: 02821/813795

E-Mail: [marco.alcantara@lvr.de](mailto:marco.alcantara@lvr.de)

Internet: [www.rk-bedburg-hau.lvr.de](http://www.rk-bedburg-hau.lvr.de)

people.

**LVR-Klinik Bedburg-Hau(LVR-Clinic  
Bedburg-Hau)**

Station for qualified drug detoxification  
"Jonathan"

Zur Mulde 5  
47551 Bedburg-Hau

Offer: Inpatient treatment for qualified detoxification.

Telephone: 02821/81-3713 oder -3714

Fax: 02821/813796

E-Mail: [rkbed.station19leitung@lvr.de](mailto:rkbed.station19leitung@lvr.de)

Internet: [www.rk-bedburg-hau.lvr.de](http://www.rk-bedburg-hau.lvr.de)

**LVR-Klinik Bedburg-Hau(LVR-Clinic  
Bedburg-Hau)**

Outpatient department - Sternbuschlinik  
Nassauer Allee 93 - 97

47633 Kleve

Offer: Outpatient psychological treatment.

Telephone: 02821/813050

Fax: 02821/813098

E-Mail: [rkadam.krakiewicz@lvr.de](mailto:rkadam.krakiewicz@lvr.de)

Internet: [www.rk-bedburg-hau.lvr.de](http://www.rk-bedburg-hau.lvr.de)

**Mobbing Selbsthilfegruppe (Bullying  
Self-help group)**

Psychoterror at the workplace

Schulstr. 32

47574 Goch

Offer: Self-help group for the affected, relatives, partners and those interested.

Telephone: 02823/419110

E-Mail: [Ulrike@hemsink.net](mailto:Ulrike@hemsink.net)

Internet: [www.selbsthilfenetz.de](http://www.selbsthilfenetz.de)

**Papillon Verein für  
sozialtherapeutische Angebote und  
Beratung e.V. Kleve (Papillon  
Association for socialtherapeutic  
Offers and Counselling)**

Sozialpsychiatrisches Zentrum Kleve  
(Socialpsychiatric Centre Kleve)

Sackstr. 88

47533 Kleve

Offer: Counselling for mentally ill people and their relatives, mediation of help offers,  
crisis counselling and the individual planning of care.

Telephone: 02821/775060

Fax: 02821/775065

E-Mail: [k.Morisse@vereinpapillon.de](mailto:k.Morisse@vereinpapillon.de)

Internet: [www.vereinpapillon.de](http://www.vereinpapillon.de)

## 5. Addiction Support

### **AA Alcoholics Anonymous**

Familienbildungsstätte

Regenbogen 4-6

47533 Kleve

Internet: [www.anonyme-alkoholiker.de](http://www.anonyme-alkoholiker.de)

Offer: The main goal is to become clean, to stay clean and to help other alcoholics to become clean. (Also in Geldern, Kalkar, Kevelaer, Rees-Haldern, Goch, Emmerich)

### **AHG Therapiezentrum Haus Dondert (AHG Therapy Centre House Dondert)**

Sozialtherapeutisches Zentrum

(Socialtherapeutical Centre )

Dondertstraße 85

47623 Kevelaer

Telephone: 02832/95340

Fax: 02832/953440

E-Mail: [akreuels@ahg.de](mailto:akreuels@ahg.de)

Internet: [www.ahg.de](http://www.ahg.de)

Offer: Inpatient and outpatient long-term support of men and women with chronic addiction.

### **Caritasverband Kleve e.V. (Caritas Association Kleve e.V.)**

Beratungsstelle für Suchtfragen

(Counselling Centre for Addiction)

Hoffmannallee 66a-68

47533 Kleve

Telephone: 02821/720990

Fax: 02821/720993

E-Mail: [g.engler@caritas-kleve.de](mailto:g.engler@caritas-kleve.de)

Internet: [www.caritas-kleve.de](http://www.caritas-kleve.de)

Offer: Counselling for addicts and their relatives. (Also in Goch, Kevelaer and Emmerich.)

### **Deutscher Guttempler Orden (German Guttempler Order)**

Local Group "Geborgenheit (Security)"

Weeze

Fährsteg 6

47652 Weeze

Telephone: 02821 / 93891

Fax: 02802/80322

E-Mail: [geborgenheit@guttempler-nrw.de](mailto:geborgenheit@guttempler-nrw.de)

Internet: [www.guttempler.de](http://www.guttempler.de)

Offer: Information and help for alcohol and medicine addiction problems.

### **Diakonisches Werk im Kirchenkreis Kleve e.V. (Diaconal Work in the Church District Kleve e.V.)**

Care Association

Brückenstr. 4

47574 Goch

Telephone: 02823/93020

Fax: 02823/930225

Internet: [www.diakonie-kkkleve.de](http://www.diakonie-kkkleve.de)

Offer: Assistance according to the assistance law for people with psychological or mental disabilities.

**Drogeninitiative Elternkreis Emmerich  
e.V. (Druginitiative PTA Emmerich  
e.V.)**

Member of the joint welfare association  
DPWV

Gerhard-Stormstr. 56  
46446 Emmerich am Rhein

Offer: Illegal substance addiction, focus on heroin consumption.

Telephone: 02822/9156988

Fax: 02822/9156992

E-Mail: [hxxc@t-online.de](mailto:hxxc@t-online.de)

Internet: [www.kleve.paritaet-nrw.org](http://www.kleve.paritaet-nrw.org)

**Freundeskreis Goch -  
Selbsthilfegruppe für  
Suchtkrankenhilfe (Circle of Friends  
Goch – Self-help group for addicts)**

van-den-Bosch Str. 17  
47574 Goch

Offer: Discussion group for addicts and their relatives.

Telephone: 02823-80029

Fax: 02832/9716964

E-Mail: [info@freundeskreis-goch.de](mailto:info@freundeskreis-goch.de)

Internet: [www.freundeskreis-goch.de](http://www.freundeskreis-goch.de)

**Trägerverband Ambulante  
Rehabilitation Sucht im Kreis Kleve  
(Carrier Outpatient Rehabilitation  
Association Addiction in the Kleve of  
district)**

Union of Caritas, Diakonie and Rhine  
Clinics Bedburg-Hau  
Hoffmannallee 66a-68  
47533 Kleve

Offer: Outpatient weaning therapy/rehabilitation for alcohol and medication addiction.  
The counselling centre in Goch is located at Brückenstr. 4, 47574 Goch,  
02823/930227.

Telephone: 02821/72090

E-Mail: [info@caritas-kleve.de](mailto:info@caritas-kleve.de)

Internet: [www.caritas-kleve.de](http://www.caritas-kleve.de)

## 6. Violence

### **Der Runde Tisch für ein gewaltfreies Zuhause (The Round Table for a Violence Free Home)**

Kleve

Kavarinerstr. 20 - 22

47533 Kleve

Offer: Network group for a violence free home. (Also in Goch, Emmerich, Geldern)

Telephone: 02821/84279

Fax: 02821/23759

E-Mail: [yvonne.ruebo@kleve.de](mailto:yvonne.ruebo@kleve.de)

Internet: [www.kleve.de](http://www.kleve.de)

### **Deutscher Kinderschutzbund (German Child Protection Association)**

Local Group Emmerich

Wollenweberstr. 21

46446 Emmerich am Rhein

Offer: Counselling for children, youths and parents, parenting courses.

Telephone: 02822/6670

Fax: 02822/6670

E-Mail: [DKSB.Emmerich@t-online.de](mailto:DKSB.Emmerich@t-online.de)

Internet: [www.kinderschutzbund-emmerich.de](http://www.kinderschutzbund-emmerich.de)

### **Deutscher Kinderschutzbund (German Child Protection Association)**

Local Group Kleve

Spyckstraße 22 - 24

47533 Kleve

Offer: The lobby for children in Germany.

Telephone: 02821/29292

Fax: 02821/29292

Internet: [www.dksb.de](http://www.dksb.de)

### **Women's Counselling Centre IMPULS**

Frauen helfen Frauen e.V.

Voßstraße 28

47574 Goch

Offer: Counselling and support in all situations of life, focus on: domestic and sexual violence, eating disorders, stalking, bullying, counselling for problems in the family or partnerships, separation and divorce, counselling also available in Geldern, Emmerich am Rhein und Kleve, please make an appointment.

Telephone: 02823/419171

Fax: 02823/419172

E-Mail: [info@FB-Impuls.de](mailto:info@FB-Impuls.de)

Internet: [www.fb-impuls.de](http://www.fb-impuls.de)

### **Women's Shelter**

AWO Kreisverband Kleve e.V.

Postfach 13 30

47513 Kleve

Offer: If you are threatened, physically or mentally abused and require protection for you and your children then the women's shelter is open to you.

Telephone: 02821/12201

Fax: 02821/70940

E-Mail: [awo.frauenhaus-kleve.de@t-online.de](mailto:awo.frauenhaus-kleve.de@t-online.de)

Internet: [www.awo-kreis-kleve.de](http://www.awo-kreis-kleve.de)

Help for beaten women

Every woman who is affected by acute or threatening physical and/or psychological violence can seek information and advice at the women's shelter. The counselling is free and confidential.

Hotline 02821/12201

#### Admittance

The admittance into the women's shelter is possible during the day and at night time, irrelevant of nationality, confession or income. Women without an income or money have a right to social benefits.

#### Sheltered living environment

The women's shelter is burglar-proof. The address is anonymous and is not given to third parties. If necessary there is a fast connection to the police.

#### Counselling, Support and Accompaniment for women and their children

Professionally trained staff individually counsel women and orient themselves along the life concept of each individual women. During counselling the suffered violence can be processed and further decisions can be considered. Where it is necessary it is possible to be accompanied to authorities, doctors appointments, appointments with lawyers and court dates etc. The women's shelter supports affected women in securing an income, sorting out accommodation and the living situation, educational issues, maintenance questions, custody issues, divorce issues, issues concerning right of residency and the search for other counselling institutions.

Children that come to the women's shelter with their mothers are either directly (through physical, psychological or sexual violence) or indirectly (through an atmosphere of aggression, fear and threat) confronted with domestic violence. The appropriate handling of the crisis, supporting the children and the cooperation with schools and other institutions is part of the work with children in the women's shelter. The protection of children includes the protection from violent assault by the mothers of the children.

#### **Child Emergency Help Line**

Telephone: 0800/1516001

E-Mail: [info@kindernotruftelefon.de](mailto:info@kindernotruftelefon.de)

Internet: [www.kindernotruftelefon.de](http://www.kindernotruftelefon.de)

Offer: Free emergency helpline for children, youths as well as supervised chat rooms.

#### **Kreispolizeibehörde (District Police Kleve)**

Telephone: 02823/1081970

Kommissariat Vorbeugung  
(Commissariat Prevention)

Fax: 02823/1081975

Feldstraße 37 - 39  
47574 Goch

E-Mail: [frank.wietharn@polizei.nrw.de](mailto:frank.wietharn@polizei.nrw.de)

Internet: [www.polizei-nrw.de/kleve/vorbeugung](http://www.polizei-nrw.de/kleve/vorbeugung)

Offer: Police counselling centre for questions regarding traffic safety, the prevention of crime and witness protection.

**Kreispolizeibehörde (District Police Kleve)**

Opferschutzbeauftragter  
(Witness Protection Officer)  
Feldstraße 37 - 39

47574 Goch

Offer: Prevention, witness protection and help for witnesses and victims.

Telephone: 02821/5041977

Fax: 02821/5041975

E-Mail:

Opferschutz.kleve@polizei.nrw.de

Internet: www.polizei-  
nrw.de/kleve/opferschutz

**Marienhospital gGmbH**

Basilikastr. 55  
47623 Kevelaer

Telephone: 02832/100

Internet: www.de.kkikk.de

**St.-Antonius-Hospital gGmbH**

Albersallee 5-7  
47533 Kleve

Telephone: 02821/4900

Internet: www.de.kkikk.de

**St.-Clemens-Hospital Geldern**

Clemensstr. 6  
47608 Geldern

Telephone: 02831/3900

Fax: 02831/390221

E-Mail: verwaltung@clemens-hospital.de

Internet: www.clemens-hospital.de

**St.-Willibrord Spital Emmerich-Rees**

Willibrordstr. 9  
46446 Emmerich am Rhein

Telephone: 02822/730

Fax: 02822/731258

E-Mail: info@willibrord.de

Internet: www.willibrord.de

**Weißer Ring e.V. (White Ring e.V.)**

Local office for the district of Kleve  
Brabanter Str. 52  
47533 Kleve

Telephone: 02821/9736667

Fax: 02821/9736668

E-Mail: k.schayen@gmx.de

Internet: www.weisser-ring.de

Offer: The only nationwide aid organisation for victims of crime and their families. The White Ring is a nationwide aid organisation for crime victims. The aid offers from this charitable organisation are diverse and are adapted to the personal situation of the victim in each specific case. The volunteers are usually the first people who take care of the crime victims and with whom the affected people can talk about their problems to. A phone call, a visit in hospital, support with dealing with the authorities- simply the feeling what the victim is not „forgotten“ can help the person to have new courage and hope. Someone who becomes a crime victim suddenly faces previously small issues in everyday life that are now huge. Here the

staff of the White Ring give fast and non-bureaucratic help when it is needed most. Often the first consultation at a law firm is financed. The White Ring publicly supports the interests of the affected people and supports preventive measures.

**Wilhelm-Anton-Hospital gGmbH**  
Voßheiderstr. 214  
47574 Goch

Telephone: 02823/8910

Internet: [www.de.kkikk.de](http://www.de.kkikk.de)



## 7. Social Help

### **Arche e.V.**

Point of contact in Goch  
Arnold-Janssen-Straße 8  
47574 Goch

Offer: Central point of contact for existential help, reading and understanding writings from the authorities, Hartz IV (welfare), social topics, cooperation with professional counselling services.

Telephone: 02823/9764434

Fax: 02823/9764436

E-Mail: arche-goch@t-online.de

Internet: www.arche-goch.de

### **Caritasverband Kleve e.V.**

Social Counselling Kleve  
Küppersstraße 2 a  
47533 Kleve

Offer: Counselling and help in personal, family and social aspects, questions regarding social benefits.

Telephone: 02821/7150087

Fax: 02821/7150572

E-Mail: w.vandekamp@caritas-kleve.de

Internet: www.caritas-kleve.de

### **Caritasverband Kleve e.V.**

Social Counselling Kleve  
Triftstraße 141  
47533 Kleve

Offer: Counselling and help in personal, family and social aspects, questions regarding social benefits.

Telephone: 02821/7150087

Fax: 02821/7150572

E-Mail: g.arns@caritas-kleve.de

Internet: www.caritas-kleve.de

### **Caritasverband Kleve e.V.**

General Social Counselling Goch  
Mühlenstr. 52 (Lorenz Werthmann-Haus)  
47574 Goch

Offer: Counselling and help in personal, family and social aspects, questions regarding social benefits.

Telephone: 02823/92863663

Fax: 02823/92863680

E-Mail: g.arns@caritas-kleve.de

Internet: www.caritas-kleve.de

### **Caritasverband Kleve e.V.**

Living Support  
Briener Straße 25  
47533 Kleve

Offer: Counselling and help for assisted living.

Telephone: 02821/899390

Fax: 02821/8993929

E-Mail: j.toennesen@caritas-kleve.de

Internet: www.caritas-kleve.de

### **Caritasverband Kleve e.V.**

Haftvermeidung  
Hoffmannallee 66a-68  
47533 Kleve

Offer: Counselling for fine repayment, social hours and for all questions concerning threatening incarceration.

Telephone: 02821/72090

Fax: 02821/720929

E-Mail: schaffeld@caritas-geldern.de

Internet: www.caritas-kleve.de

### **Diakonisches Werk im Kirchenkreis Kleve e.V.**

Social counselling northern Church

Telephone: 02821/24492

Fax: 02821/24492

District  
Feldmannstege 2  
47533 Kleve

Internet: [www.diakonie-kkkleve.de](http://www.diakonie-kkkleve.de)

Offer: Social counselling (Also in Goch, Geldern, Xanten)

**Gemeinde Bedburg-Hau**

Jobcenter in the district of Kleve  
Rathausplatz 1  
47551 Bedburg-Hau

Telephone: 02821/66055

Fax: 02821/66056

E-Mail: [rathaus@bedburg-hau.de](mailto:rathaus@bedburg-hau.de)

Internet: [www.bedburg-hau.de](http://www.bedburg-hau.de)

Offer: Counselling and help regarding social issues (Also in Issum, Kerken, Kranenburg, Rheurdt, Uedem, Wachtendonk, Weeze)

**Netzgruppe-Kleve e.V.**

Rütgerstr. 4  
47533 Kleve

Telephone: 02821/798292

Fax: 02821/798292

E-Mail: [netzgruppe-kleve@t-online.de](mailto:netzgruppe-kleve@t-online.de)

Internet: [www.netzgruppe-kleve.de](http://www.netzgruppe-kleve.de)

Offer: To take in and supervise homeless young women (16-23 years old) with the aim of becoming independent; On-call telephone: 0152/09995587

**Sozialtreff Emmerich (Social Meet Emmerich)**

Bundesarbeitsgemeinschaft Prekäre Lebenslagen – gegen Einkommensarmut und soziale Ausgrenzung e.V. (BAG- PLESA) (Federal Working Group Precarious Living Conditions – Against Income Poverty and Social Exclusion)  
Königstraße 7

Telephone: 0157/72065168

Fax: 0121/2550462452

46446 Emmerich am Rhein

Internet: [www.sozialtreff-emmerich.de](http://www.sozialtreff-emmerich.de)

Offer: For people who are affected by poverty, social exclusion and unemployment and for those who are interested in supporting one another, exchanging experiences and working together.

**Sozialverband VdK (Social Association VdK)**

District Association Niederrhein  
Innenwall 51  
47495 Rheinberg

Telephone: 02843/9592-0

Fax: 02843/959222

E-Mail: [kv-am-niederrhein@vdk.de](mailto:kv-am-niederrhein@vdk.de)

Internet: [www.vdk.de/kv-am-niederrhein](http://www.vdk.de/kv-am-niederrhein)

Offer: Association of War and Military Service Victims, Disabled and Pensioners Germany – Counselling and Law and prosecution processes in all areas of social law.

Counselling in different towns within the district of Kleve: Further information at:  
Telephone 02843/959213

**Town Kleve**

Jobcenter in the District of Kleve  
Lindenallee 33  
47533 Kleve

Offer: Counselling and help in all social aspects. (Also in Geldern, Goch, Kalkar, Kevelaer, Rees, Straelen, Emmerich)

Telephone: 02821/997990  
Fax: 02821/99799599  
E-Mail: [info@kreis-kleve.de](mailto:info@kreis-kleve.de)  
Internet: [www.kreis-kleve.de](http://www.kreis-kleve.de)

**Social Advice Kleve (Familienzentrum Christus König)**

Küppersstr. 2a, 47533 Kleve  
02821 – 7150087

Open consultation hours (no appointment needed):

Mon, Tue: 2:00p.m. – 4:00 p.m.

Wed, Thu: 09:00 a.m. – 12:00 p.m.

Also available in Kalkar, Goch and Rees

**Social Advice Kleve**

Triftstr. 145, 47533 Kleve  
02821 – 40141

Open consultation hours (no appointment needed):

Tue: 09:00 a.m. – 12:00 p.m.

## 8. Debt Advisement

### **Arche e.V. Gocher Tafel**

Telephone: 02823/9764434

Fax: 02823/9764436

Arnold-Janssen-Str. 8

47574 Goch

Internet: [www.arche-goch.de](http://www.arche-goch.de)

Offer: Support, information and practical help (contact to authorities, mediation to debtor, social and addiction counselling)

### **Caritasverband Kleve e.V.**

Telephone: 02821/720922

Debt Advisement

Fax: 02821/720972

Arntzstraße 9

E-Mail: [c.sachinidou@caritas-kleve.de](mailto:c.sachinidou@caritas-kleve.de)

47533 Kleve

Internet: [www.caritas-kleve.de](http://www.caritas-kleve.de)

Offer: Debt advisement and consumer insolvency advice. (Also in Goch, Kalkar, Geldern, Emmerich, Rees)

### **Diakonisches Werk im Kirchenkreis Wesel e.V. (Diaconial Work in the Church District Wesel e.V.)**

Telephone: 0281/156200

Debt Advisement

Fax: 0281/15650

Königstraße 7

E-Mail: [info@diakonie-wesel.de](mailto:info@diakonie-wesel.de)

46446 Emmerich am Rhein

Internet: [www.diakonie-wesel.de](http://www.diakonie-wesel.de)

Offer: Debt advisement and consumer insolvency advice.

## 9. Contact Persons for Immigrated Men and Women

### **Arbeiterwohlfahrt Kreisverband (Worker's Welfare District Association)**

Wiesenstr. 31/33  
47533 Kleve

Offer: Improvement of integration possibilities.

Telephone: 02821/8993930

Fax: 02821/8993959

E-Mail: [info@awo-kreiskleve.de](mailto:info@awo-kreiskleve.de)

Internet: [www.awo-kreiskleve.de](http://www.awo-kreiskleve.de)

### **Caritasverband Geldern-Kevelaer e.V.**

Ausländische Mitbürger und Aussiedler  
(Migrationsberatung)

Foreign Residents and Emigrants  
(Migrationscounselling)

Hoffmannallee 66a - 68  
47533 Kleve

Offer: Information and help for foreign residents and refugees. (Also in Geldern)

Telephone: 02821/720923

Fax: 02821/720929

E-Mail: [diring@caritas-geldern.de](mailto:diring@caritas-geldern.de)

Internet: [www.caritas-kleve.de](http://www.caritas-kleve.de)

### **Caritasverband Kleve e.V.**

Social Educational Refugee Care

Küppersstr. 2a  
47533 Kleve

Offer: Social educational refugee care for asylum seekers and refugees in Kleve.

Telephone: 02821/7150087

Fax: 02821/7150572

E-Mail: [s.schraven@caritas-kleve.de](mailto:s.schraven@caritas-kleve.de)

Internet: [www.caritas-kleve.de](http://www.caritas-kleve.de)

### **Internationaler Bund / abH (International Association)**

#### **Betriebsstätte Goch (Goch Branch)**

Counselling for teenage immigrants and  
emigrants

Beratungsstelle für jugendliche  
Zuwanderer und Aussiedler/innen  
Brückenstr. 16

47574 Goch

Offer: Vocational training support

Telephone: 02823/4192512

Fax: 02064/4651729

E-Mail:  
[jasmin.rhiemeier@internationaler-  
bund.de](mailto:jasmin.rhiemeier@internationaler-bund.de)

Internet: [www.jugendmigrationsdienst.de](http://www.jugendmigrationsdienst.de)

### **Internationaler Bund / Jugendmigrationsdienst(International Association/ Youth Migration)**

Counselling Centre for Teenage  
Immigrants and Emigrants)

Beratungsstelle für jugendliche  
Zuwanderer und Aussiedler/innen

Lindenallee 73

Telephone: 02821/7119842

E-Mail: [Petra.Wagner@internationaler-  
bund.de](mailto:Petra.Wagner@internationaler-bund.de)

47533 Kleve

Internet: [www.jugendmigrationsdienst.de](http://www.jugendmigrationsdienst.de)

Offer: Counselling for teenage migrants, German courses, intercultural competence training.

**Internationaler Bund Soziale Dienste  
GmbH (International Association  
Social Services GmbH)**

Telephone: 02831/134820

Jugendmigrationsdienst Geldern  
(Youth Migration Services Geldern)  
Am Pannofen 17 - 19

Fax: 02831/925468

E-Mail: [alfred.schmitz@internationaler-bund.de](mailto:alfred.schmitz@internationaler-bund.de)

47608 Geldern

Internet: [www.internationaler-bund.de](http://www.internationaler-bund.de)

Offer: Individual integration planning, mediation to integration language courses, socio-educational accompaniment before, during and after the integration language courses, support through group offers, job planning, intercultural training for multipliers.

**Internationales Zentrum für  
Integration und Freizeitgestaltung  
(International Centre for Integration  
and Recreational Activities)**

Telephone: 02821/8993937

AWO Kreisverband Kleve e.V.  
AWO District Association Kleve e.V.  
Goebelstraße 61  
46446 Emmerich am Rhein

Fax: 02821/8993959

E-Mail: [info@awo-kreiskleve.de](mailto:info@awo-kreiskleve.de)

Internet: [www.awo-kreiskleve.de](http://www.awo-kreiskleve.de)

Offer: Help with homework for German and foreign children, open consultation offers, various events.

**Verein Hafen der Hoffnung e.V.  
(Association Haven of Hope e.V.)**

Telephone: 02821/582002

Verein zur Förderung der Aussiedler im  
Kreis Kleve

Fax: 02821/582002

Association to Support Emigrants in the  
District of Kleve

Feldmannstege 2

E-Mail: [info@hafen-der-hoffnung.de](mailto:info@hafen-der-hoffnung.de)

47533 Kleve

Internet: [www.hafen-der-hoffnung.de](http://www.hafen-der-hoffnung.de)

Offer: Counselling, sport, dance, singing, traditional celebrations. (Also in Geldern)

**Volkshochschule der Stadt Kleve (Adult Education Centre Kleve)**

*Also responsible for Emmerich, Kalkar and Rees, Bedburg-Hau and Kranenburg.*

Hagsche Poort 22

Tel. 02821/7231 0

47533 Kleve

Fax: 02821/7231 11

E-Mail: [vhs@kleve.de](mailto:vhs@kleve.de)

Internet: [www.vhs-kleve.de](http://www.vhs-kleve.de)

Office hours Tuesdays 9.00 a.m. – 12.00 p.m., Thursdays 7.00 p.m. – 8.30 p.m. or by appointment: Thomas Ruffmann, Tel. 02821/7231-18; Renate Schmitz, Tel. 02821/7231-22.

Offer: Integration courses according to the Immigration Act, placement tests, orientation courses, preparation for the German Test for Immigrants (DTZ), citizenship tests; excursions and special offers for migrants; re-taking nationally recognised qualifications and advice about further training.

## 10. Counselling for disabled people

### **BetreuWo e.V.**

Betreutes Wohnen für Körper- und  
Mehrfachbehinderte  
(Assisted living for physically and  
multiply disabled people)

Treppkesweg 44

47533 Kleve

Offer: Support in outpatient assisted living in single flats, living or house  
communities.

Telephone: 02821/711620

Internet: [www.betreuwo.de](http://www.betreuwo.de)

### **Diakonisches Werk im Kirchenkreis Kleve e.V. (Diaconial Work in the Church District Kleve e.V.)**

Care Association

Brückenstraße 4

47574 Goch

Offer: Assisted living for people with psychological, mental and physical impairments  
as well as people with addictions. (Also in Geldern)

Telephone: 02823/93020

Fax: 02823/930225

Internet: [www.diakonie-kkkleve.de](http://www.diakonie-kkkleve.de)

### **Frühförderstelle für den Kreis Kleve gGmbH (Early Assistance for the district of Kleve)**

Branch Kleve

Bahnstraße 35 a

47533 Kleve

Offer: Assistance for disabled people and children threatened from disability up to  
their admittance into school. Assistance includes educational and therapeutic  
measures. (Also in Kevelaer)

Telephone: 02821/93699

Fax: 02821/78910

E-Mail: [info@fruehfoerderstelle-kleve.de](mailto:info@fruehfoerderstelle-kleve.de)

Internet: [www.fruehfoerderstelle-kleve.de](http://www.fruehfoerderstelle-kleve.de)

### **KoKoBe - Koordinierungs- Kontakt- und Beratungsangebote für Menschen mit geistiger und mehrfacher Behinderung (Coordination-Contact- and Counselling Offers for People with Mental and Multiple Disability)**

Kreis Kleve Nord / linksrheinisch

District Kleve North

Wagnerstraße 8-10

47533 Kleve

Offer: We counsel and inform you, your relatives or legal carer at our point of  
contact, at home or at a location of your choice with the focus on: personal future  
perspectives, questions concerning your living situation, domestic questions and  
other problems in everyday life, individual help planning, issues concerning  
authorities, job possibilities or other measures to structure daily life. The KoKoBe  
publishes an event calendar called „Together “ every 3 months. Recreational

Telephone: 02821/758023

Fax: 02821/758077

E-Mail: [kokobe@lebenshilfe-kleve.de](mailto:kokobe@lebenshilfe-kleve.de)

Internet: [www.lvr.de/soziales](http://www.lvr.de/soziales)



activities for people with and without disabilities are published. You can pick up this leaflet at KoKoBe. The KoKoBe also counsels you in questions regarding culture, recreation and sport offers in your region. (Also in Rees and Geldern)

**Kreis Kleve (District of Kleve)**

Department School, Culture, Severely Disabled Badge

Nassauer Allee 15 - 23  
47533 Kleve

Offer: Issuing of disabled badges.

Telephone: 02821/85501

Fax: 02821/85707

E-Mail: [gabriele.simek@kreis-kleve.de](mailto:gabriele.simek@kreis-kleve.de)

Internet: [www.kreis-kleve.de](http://www.kreis-kleve.de)

**Lebenshilfe für geistig Behinderte  
Kreisvereinigung für den Kreis Kleve  
e.V. (Lebenshilfe for mentally disabled  
people – District Association for the  
District of Kleve)**

Ostring 22  
47574 Goch

Telephone: 02823/933117

Fax: 02823/86361

**Heilpädagogische Zentren (Special  
Education Centres)**

LVR-HPH-Netz Niederrhein  
Nördlicher Rundweg 5  
47551 Bedburg-Hau

Telephone: 02821/814001

Fax: 02821/814098

E-Mail: [hph-netz-niederrhein@lvr.de](mailto:hph-netz-niederrhein@lvr.de)

Internet: [www.hph-netz-niederrhein.lvr.de](http://www.hph-netz-niederrhein.lvr.de)

Offer: Differential support and employment opportunities, recreational and educational activities as well as counselling for disabled people who do not live in the institutions.

**SOS Kinderdorf Niederrhein e.V.**

Integration service in Kleve  
Bensdorfstraße 14

47533 Kleve

Offer: Mediation and job support for people with disabilities and counselling for the employer. (Also in Geldern)

Telephone: 02821/713850

Fax: 02821/7138827

E-Mail: [winfried.jansen@sos-kinderdorf.de](mailto:winfried.jansen@sos-kinderdorf.de)

Internet: [www.sos-kd-niederrhein.de](http://www.sos-kd-niederrhein.de)

**Sozialverband VdK (Social  
Association VdK)**

Kreisverband am Niederrhein  
District Association at the Niederrhein  
Innenwall 51  
47495 Rheinberg

Telephone: 02843/9592-0

Fax: 02843/959222

E-Mail: [kv-am-niederrhein@vdk.de](mailto:kv-am-niederrhein@vdk.de)

Internet: [www.vdk.de/kv-am-niederrhein](http://www.vdk.de/kv-am-niederrhein)

Offer: Association of War and Military Service Victims, Disabled and Pensioners  
Germany – Counselling and Law and prosecution processes in all areas of social  
law.

Counselling in different towns within the district of Kleve: Further information at:  
Telephone 02843/959213

## 11. Counselling Centres Outside of the District of Kleve

**Bundesverband für Kinderbetreuung  
und Tagespflege e.V. (Federal  
Association for Child Care and  
Daycare e.V.)**

Stresemannstr. 78  
10963 Berlin

Offer: Information about child daycare.

Telephone: 030/78097069

Fax: 030/78097091  
E-Mail: [info@bvkt.de](mailto:info@bvkt.de)  
Internet: [www.tagesmuetter-  
bundesverband.de](http://www.tagesmuetter-<br/>bundesverband.de)

**Deutscher Kinderschutzbund  
(German Child Protection  
Association)**

Bundesverband  
(Federal Association)  
Schöneberger Straße 15  
10963 Berlin

Offer: The lobby for children in Germany.

Telephone: 030/2148090

Fax: 030/21480999

E-Mail: [info@dksb.de](mailto:info@dksb.de)  
Internet: [www.dksb.de](http://www.dksb.de)

**Deutsches Institut für Jugend und  
Familienrecht e.V. (German Institute  
for Youth and Family Law e.V.)**

Poststraße 17  
69115 Heidelberg

Offer: Forum for professional questions and to develop and support the professional dialogue between institutions and professionals, whose work is related to youths and family law.

Telephone: 06221/98180

Fax: 06221/981828  
E-Mail: [institut@dijuf.de](mailto:institut@dijuf.de)  
Internet: [www.dijuf.de](http://www.dijuf.de)

**Die Bundesarbeitsgemeinschaft  
Prekäre Lebenslagen e.V. (The  
Federal Working Group Precarious  
Life Situations e.V.)**

gegen Einkommensarmut und soziale  
Ausgrenzung e.V (BAG-PLESA)  
(Against income poverty and social  
exclusion e.V.)

Hauptstr. 16  
49696 Mollbergen

Offer: Self-organisation for those suffering from income poverty

Telephone: 04475/3299828

E-Mail: [hjreglitzki@web.de](mailto:hjreglitzki@web.de)  
Internet: [www.bag-shi.de](http://www.bag-shi.de)

**Kinder- und Jugendtelefon (Child and Youth Helpline)**

Kleiner Werth 34  
42275 Wuppertal

Offer: The phone number against distress.

Telephone: 0800/1110333

E-Mail: [info@nummergegenkummer.de](mailto:info@nummergegenkummer.de)  
Internet: [www.nummergegenkummer.de](http://www.nummergegenkummer.de)

**Ministerium für Gesundheit, Emanzipation, Pflege und Alter des Landes Nordrhein-Westfalen (Ministry for Health, Emancipation, Care and Age for the County North-Rhine-Westphalia)**

Horionplatz 1  
40213 Düsseldorf

Offer: Different information from the ministry for different topics.

Telephone: 0211/861850

Fax: 0211/861854444  
E-Mail: [info@mgepa.nrw.de](mailto:info@mgepa.nrw.de)  
Internet: [www.mgepa.nrw.de](http://www.mgepa.nrw.de)

**Netzwerk Frauen und Mädchen mit Behinderung (Network for Women and Girls with Disabilities)**

Neubrückenstraße 12-14  
48143 Münster

Offer: Networking, information and cooperation. The network gives impulses, initiates and realises various projects and works with different institutions, associations, unions and political institutions.

Telephone: 0251/519138

Fax: 0251/519051  
E-Mail: [frauen@lag-selbsthilfe-nrw.de](mailto:frauen@lag-selbsthilfe-nrw.de)  
Internet: [www.netzwerk-nrw.de](http://www.netzwerk-nrw.de)

**Notruf und Hilfe bei Vergewaltigung (Emergency Helpline and Help for Rape Victims)**

Frauen helfen Frauen e.V.  
(Women help Women e.V.)  
Uerdinger Straße 23

47441 Moers

Offer: Counselling for issues e.g. separation, divorce, violence, sexual violence, eating disorders, coming out and lesbian life, stalking.

Telephone: 02841/28600

Fax: 02841/28458  
E-Mail: [frauenhelfenfrauenmoers@t-online.de](mailto:frauenhelfenfrauenmoers@t-online.de)  
Internet:  
[www.frauenhelfenfrauenmoers.de](http://www.frauenhelfenfrauenmoers.de)

**PRO FAMILIA**

Stresemannallee 3  
60596 Frankfurt am Main

Offer: Family planning information, sexual education, sexual counselling.

Telephone: 069/639002

Fax: 069/639852  
E-Mail: [info@profamilia.de](mailto:info@profamilia.de)  
Internet: [www.profamilia.de](http://www.profamilia.de)

**Sekten-Info NRW e.V. (Sect Information NRW e.V.)**

Telephone: 0201/2346-46 oder -48

Fax: 0201/207617

Rottstraße 24  
45127 Essen

E-Mail: [kontakt@sekten-info-nrw.de](mailto:kontakt@sekten-info-nrw.de)  
Internet: [www.sekten-info-nrw.de](http://www.sekten-info-nrw.de)

Offer: Information and advice regarding new religious and ideological communities and psycho groups, counselling and enlightenment events.

**Telefonseelsorge Niederrhein (Crisis Helpline Niederrhein)**

Telephone: 0800/1110111

Postfach 101106  
46471 Wesel

Internet: [www.telefonseelsorge-niederrhein.de](http://www.telefonseelsorge-niederrhein.de)

Offer: A counselling session when one needs it most – independent of time, appointment, confession, health, waiting rooms or waiting time.

**Verein für internationale Jugendarbeit (Society for international youth work)**

Telephone: 069/46939700

Bundesgeschäftsstelle  
(National office)

Fax: 069/46939821

Burgstr. 106  
60389 Frankfurt am Main

E-Mail: [office@vij.de](mailto:office@vij.de)  
Internet: [www.vij.de](http://www.vij.de)

Offer: We support young people abroad and accompany them with a culture program and help youths to decide on a career path.

## 12. Medication and Emergency Services

### General emergency services in Germany: 112

Emergency service numbers

Emergency service	11 61 17
Central emergency service for Kleve	01 80 / 5 04 41 10- 45
Central emergency service Kleve	01 80 / 5 04 41 10- 46
Ophthalmologists	0180 / 5 04 41 10 70
Dentists	01805 / 98 67 00

### Pharmacies

If you need medication on Sundays or at night, there is an emergency service in Germany.

You can inform yourself about the current pharmacy or doctors with an emergency service here:

Emergency pharmacies:

[www.aponet.de](http://www.aponet.de)

### Morning after Pill:

In case you need the morning after pill in Germany, you need a prescription from a doctor. You can go to a gynaecologist to get a prescription without having an appointment. In case the doctor is closed you can go to a hospital and ask for the morning after pill and they will help you, or you can go to a doctor (only at the weekend when a gynaecologist is closed!) and ask for a prescription.

In America the morning after pill is known as “Plan B”!

### When to use “The morning after pill”?

Emergency contraception is a safe and effective way to prevent pregnancy after unprotected intercourse.

You may want to use it if:

- you weren't using any birth control when you had sex
- you forgot to take your birth control pills, patch, ring, or other birth control method
- your partner's condom broke or slipped off
- your partner didn't pull out in time or
- you were forced to have unprotected vaginal sex.

### How does it work?

Emergency contraception pills work by keeping a woman's ovary from releasing an egg for longer than usual. Take it as soon as possible (!).

### How do I get it?

*All brands of emergency contraception require you get a prescription from a doctor.*

1. Make an appointment with a doctor  
(In the weekend call: emergency medical assistance service)
2. Get a prescription from the doctor
3. Go to the drugstore and get the “morning after pill”.  
(If you are older than 21, you have to pay the pill on your own.)

**Another opportunity to get the pill is to buy it in the Netherlands  
without a prescription at a drugstore.  
In NL you always have to pay it on your own.**

Since emergency contraception works better **the sooner you take** it, it's a good idea to get emergency contraception before you need it just in case.

That way you'll have it on hand if an accident happens, and you won't have to worry about running out to a drugstore or waiting to get an appointment for a prescription.

For further information please visit:

<http://www.profamilia.de/interaktiv/publikationen/publikationen.html> and scroll down to “Pille Danach”

## 13. Applying for a Visa

### Visa for study purposes

***You would like to take up a course of studies in the Federal Republic of Germany - e.g. at the Rhine-Waal University in Kleve? Then you will possibly need a visa to enter the country!***

### Visa-free entry

Citizens of Switzerland, Andorra, Australia, Brazil, El Salvador, Honduras, Israel, Japan, Canada, Monaco, New Zealand, Republic of Korea, San Marino and the USA may enter the country visa-free for study purposes. They will have to apply for a residence permit within three months after entering the country. You can find detailed information for further steps after your entry under “residence permit for study purposes”.

Citizens of the EU member states enjoy freedom of movement and may also enter the country visa-free. You can find detailed information for further steps after your entry under “residence permit for study purposes”.

### Visa requirements

All citizens of other countries need a visa to enter the country for study purposes. As soon as you have received your admission to studies, you may apply for a visa to enter Germany at the German Embassy / Consulate that is responsible for you. The same applies to applicants for a university place as well as persons interested in pre-study language courses.

There are two types of visa that are suitable for study purposes:

- **Visa for prospective foreign students**

A visa for prospective foreign students is intended to enable prospective foreign students to acquire information concerning the studies or to fulfil the required qualifications for an application. After the admission has been obtained, the visa can be changed by the Aliens Registration Office into a “residence permit for study purposes”.

- **Student visa**

The student visa is issued to foreign students who can already present the admission to a German university, study college or supporter of preparatory language courses. It can be changed into a “residence permit for study purposes”.

**Please remember to apply for your visa in good time before you enter the country (at least 2 months in advance).**

**You should under no circumstances enter Germany with a visa for tourists or visitors! These visas cannot be changed into “residence permits for study purposes”; in this case you will have to return to your home country where you will have to apply for the required visa. The same applies to a so-called language course visa.**

You can find information concerning the required documents for an application for a visa for study purposes on the internet pages of the Federal Foreign Office, the German missions abroad and the German Academic Exchange Service. Links to the respective pages can be found at the end of this page.



You can find more information about the further procedure after your entry under „residence permit for study purposes”.

### **Residence permit for study purposes**

The presence in the Federal Republic of Germany for study purposes is directed by the Residence Laws and/or the Rights of Free Movement/EU.

#### **You are a citizen of a member state of the EU?**

Then you will enjoy the right of free movement and you may enter the country without being required to have a visa.

#### **You are a citizen of another foreign country?**

Then you will need a residence permit for study purposes. You should by all means apply for it before your entrance visa expires and/or within three months after your visa-free entrance and after your registration with the local authorities at your residence.

Please present the following documents for this purpose:

- Completed application form
- Valid passport (or identity card for citizens of EU member states)
- 2 passport photographs that are suitable for biometry
- Original rental agreement and/or other suitable proof of accommodation
- Admission notice / certificate of matriculation of university/study college/supporter of preparatory language courses
- Proof of health insurance
- Proof of secure means of subsistence
- Cash for administrative fee

**Please see to the extension of your residence permit in due time in order to avoid problems!**

Taken from the Integration Office in Kleve. ( <http://integration.kreis-kleve.de/153+M52087573ab0.html?&vkvnmlvv>)

## 14. AStA Hochschule Rhein-Waal

The AStA is the Student's Union (Der Allgemeine Studierendenausschuss). It is the student's self-administration. They represent the students and are open to your questions. They act in the students best interests to fulfil their needs. There are several departments concerning: culture, social issues, international issues, sports, finance, politics, and sustainability and public relations.

You can send them an email: [asta@hsrw.org](mailto:asta@hsrw.org)

They are located in room 09 01 004, Campus Kleve, Hochschule Rhein-Waal.

## 15. The Equal Opportunities in the district of Kleve

<b>Town/Community</b>	<b>Telephone</b>	<b>E-Mail</b>
Community Bedburg-Hau Bärbel Hünnekes	0 28 21 / 66037	baerbel.huennekes@bedburg-hau.de
Town Emmerich am Rhein Elisabeth Schnieders	0 28 22 / 75155	elisabeth.schnieders@stadt-emmerich.de
Town Geldern Sonja Liptow	0 28 31 / 398128	sonja.liptow@geldern.de
Town Goch Monika van Heek	0 28 23 / 320199	gleichstellungsbeauftragte@goch.de
Community Issum Angela Maes	0 28 35 / 1038	angela.maes@issum.de
Town Kalkar Anna Gamerschlag	0 28 24 / 13213	anna.gamerschlag@kalkar.de
Community Kerken Iris Itgenshorst	0 28 33 / 922186	Iris.itgenshorst@kerken.de
Town Kevelaer Annette Valenta	0 28 32 / 122618	annette.valenta@stadt-kevelaer.de
Town Kleve Andrea Perau	0 28 21 / 85542	andrea.perau@kreis-kleve.de
Town Kleve Yvonne Tertilte-Rübo	0 28 21 / 84279	yvonne.ruebo@kleve.de
Town Rees Birgit Fischer	0 28 51 / 51150	birgit.fischer@stadt-rees.de
Town Straelen Dorothea Genings	0 28 34 / 91530 oder 0 28 34 / 702222	dorothea_genings@straelen.de
Community Weeze Rita Bloch	0 28 37 / 910169	rita.bloch@weeze.de

## 16. Websites

### Ministries:

<http://www.mags.nrw.de/> (Ministry of Work, Integration and Social Issues)  
<http://www.mgepa.nrw.de/> (Ministry of Health, Emancipation, Care and Age in NRW)  
<http://www.bmfsfj.de> (National Ministry of Family, Elderly, Youths and Women)  
<http://www.kinder-ministerium.de> (Ministry of Children)

### Job and Career:

<http://www.arbeitsagentur.de> (Job Centre)  
<http://www.minijob-zentrale.de> (Legal Advice for Student Jobs)  
<http://www.zukunft-im-beruf.de> (Future Job Advice)

### Entrepreneurs:

<http://www.ihk-niederrhein.de> (Chamber of Industry and Commerce)  
<http://www.unternehmerinnenforum-niederrhein.de> (Women's Entrepreneur Forum)  
<http://www.startercenter.nrw.de>  
<http://www.chefin-online.de> (Women in managerial positions)

### Bullying/Sexual Harassment at the Work Place:

<http://www.mobbing-zentrale.de>

### Violence Against Women:

Services available in the district of Kleve: <http://www.zuhause-gewalt.de>  
<http://www.frauenrechte.de> (women's rights)  
<http://www.weisser-ring.de> (Victim Protection Organisation)  
Nationwide Helpline: <https://www.hilfetelefon.de/de/startseite/>

### Women's Counselling Centres

[www.frauenberatungsstellen-nrw.de](http://www.frauenberatungsstellen-nrw.de) (Women's Counselling Centre)

### Men's Counselling Centres

<http://www.vaeter.nrw.de/> (Men's Counselling Centre)

### Women's Health:

<http://www.gesundheit.nrw.de> (Health in NRW)  
<http://www.bzga.de> (Federal Centre for Health Education)  
<http://www.profamilia.de/> (Organisation for Family Planning)  
<http://psychotraumatologie.de> (Psychological Trauma)  
<http://frauengesundheit.de> (Women's Health)

### Women's Organisations:

<http://www.frauenrat.de> (National Council of German Women's Organizations)  
<http://www.frauen-nrw.de> (Women in NRW)

### Children/ Child care:

<http://www.dksb.de> (German Child Protection Agency)  
<http://www.kid-klick.de> (When looking for child care)

### Girls:

<http://www.girlsday.de>  
<http://www.zartbitter.de> (Against sexual abuse)  
<http://www.promaedchen.de> (Pro-Girls)

**Boys:**

<http://www.neue-wege-fuer-jungs.de> (New Ways for Boys)

**Disability:**

<http://www.bkmf.de> (German Association for People of Short Stature and their Families)  
<http://www.netzwerk-nrw.de> (Disabled Girls and Women/With Chronic Illnesses)  
<http://www.selbsthilfe-online.de> (Self-help for disabled or chronically ill people)  
<http://www.weibernetz.de> (Women's Network)  
<http://www.familienratgeber.de> (Family Advice)

[www.selbsthilfenetz.de](http://www.selbsthilfenetz.de) (Self-help)

## 17. About Us

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